

○ March | ○ 2022



SunGuide

SCOOP

TO SERVE THE TRAVELING PUBLIC BY PROVIDING A SAFE, RELIABLE, AND EFFICIENT TRANSPORTATION SYSTEM

QUOTE OF THE MONTH:

"Sometimes we're too quick to count down the days that we forget to make the days count."
- Unknown

Pillar of the Month:

Growth: We cultivate a culture of growth to promote.



On the Horizon....

This section is to highlight news and upcoming events in SunGuide.

Mar 16th - Operations Staff Meeting

Mar 23rd - Shift Supervisor Meeting



EXCEEDING EXPECTATIONS

This section is to highlight the work of individuals who have gone above and beyond in the workplace.

2021 PILLAR AWARDS WINNERS

Innovation – Austin Kostelnik

Accountability – John Kontos

Growth – Max Farren

Encouragement – Amber Dimalanta

Unity – Jennifer Bingham

Professionalism – Bianca Velasquez

Victor Prout Operator of the Year – Chris Kennis

Joel Barrs Road Ranger of the Year – Jason McKeller



PERFORMANCE MEASURES

February 2022

PM	TARGET	CURRENT
RR Dispatch Time	<2 minutes	01:08
Event Confirmation Time	<3.5 minutes	01:22
DMS/ADMS Posting Time	<5 minutes	01:14
Other Agency Notification Time	<7 minutes	01:27

Sunny's Refreshments

This section is to "refresh" operators on certain tasks.

Practice uncommon or rare events on SunGuide to keep procedures fresh in your mind.

RISC, HAZMAT, and Wrong Way Driving situations are a great place to start.



[SUNSHINE SPOTLIGHT]

This section is to highlight any new or recent employees at SunGuide.

*Welcome
Jude Grant-Dawson
to the team!*

Management Reminders:

This section is to provide reminders of new updates or documents from management to operators/contractors.

As an Operator, one of your biggest responsibilities is data entry.

Be sure to double check your comments, vehicle info, event attributes, and DMS signs to identify and edit any mistakes before closing the event.

You are the final reviewer of all events!

ANOTHER TRIP
AROUND THE SUN...

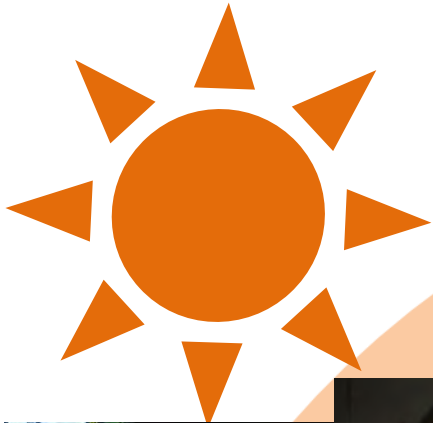
Birthdays:

- Jesse Kass - March 30th

Anniversaries:

- Zach Arndt - 6th Anniversary
- Amber Dimalanta - 4th Anniversary
- Victoria Schultz - 1st Anniversary





Bring on the Heat

This section is to highlight any amazing hobbies, events, or other cool things our team spends their spare time enjoying.

Secret Santa Exchange



Laugh Management Center



Have a joke or image of your own? Please share them with Natalia!
natalia.lopez@dot.state.fl.us

